

Graduation Day for New Dealers as Rideau Carleton Casino Prepares to Reopen Table Games

139 new team members hired following successful job fair in February

Ottawa, March 30, 2023 - Rideau Carleton Casino, Future Hard Rock held a graduation ceremony for the new Dealers who completed Dealer School in anticipation of table games reopening this Friday, March 31 at 12pm. The month-long program prepared them to deal Blackjack, Baccarat and Roulette.

The bulk of the new Dealers were hired along with other supporting team members at a successful job fair on February 9. Of the 250 people who attended the event, 139 of them have now been hired to join the team.

"The past month has been very exciting for all of us as we welcomed back former Dealers, and trained several new supporting team members and Dealers," said **Helen MacMillan, General Manager** of Rideau Carleton Casino, Future Hard Rock. "We look forward to welcoming back our guests to enjoy Blackjack, Baccarat and Roulette."

For Sunny Kolonko-Arnold, who was hired to be a Dealer at the job fair, Dealer School has been a great opportunity to prepare for this new challenging role, and to get to know the rest of the team.

"I've never had this level of training for any job in the past," Kolonko-Arnold said. "It's been so much fun learning about these table games. I can't wait to meet the players and to deal them in!"

More team members still needed in all areas

And the hiring spree isn't done. Rideau Carleton Casino is still seeking about 30 new members in all areas to round out the team, and to fully open all its table games and supporting functions.

Available positions include roles in security, surveillance, vault attendants, finance, bartenders, cooks and servers. Positions are also available in marketing, customer service, and human resources. Part-time and full-time roles range from entry level with no experience necessary through to management.

"It's been a very busy time for our Human Resources and management teams, but we're on a roll and excited for the great things to come," concluded MacMillan.

Interested parties are invited to browse available positions and to apply online: https://www.rideaucarletoncasino.com/careers.htm

About Rideau Carleton Casino

Rideau Carleton Casino officially opened as Rideau Carleton Raceway on September 1st, 1962, as Canada's first-ever five-eighths mile oval and has been a key part of Ontario's harness racing community ever since. Since the gaming site was added in February 2000, the City of Ottawa has received approximately \$6 Million annually and over \$93 Million in total payments for hosting Rideau Carleton Casino within the National Capital Region. An additional \$1+ Million per year is invested in local sponsorships and nonprofits, benefiting local communities and the people within. In May 2017, OLG selected Hard Rock Ottawa as the successful new Casino partner for this site. This partnership between HR LP (owned by Hard Rock International) and RCR Investor Inc. (owned by Rideau Carleton Raceway Holdings Limited) is working to build a new state-of-the-art entertainment facility that will soon bring the iconic Hard Rock brand to Ottawa, and enliven the city like never before. The facility is a significant driver of job creation and is expected to employ over 700 local residents once the facility expansion has been completed. Rideau Carleton Casino is operated by Hard Rock International and governed by Ontario Lottery and Gaming Corporation (OLG). For more information on Rideau Carleton Casino, visit www.rideaucarletoncasino.com.

About Hard Rock®

Hard Rock International (HRI) is one of the most globally recognized companies with venues in over 70 countries spanning 265 locations that include owned/licensed or managed Rock Shops®, Live Performance Venues and Cafes. HRI also launched a joint venture named Hard Rock Digital in 2020, an online sportsbook, retail sportsbook and internet gaming platform. Beginning with an Eric Clapton guitar, Hard Rock owns the world's largest and most valuable collection of authentic music memorabilia at more than 86,000 pieces, which are displayed at its locations around the globe. In 2022, Hard Rock Hotels was honored as the number one brand in Outstanding Guest Satisfaction for the second year in a row among Upper Upscale Hotels in J.D. Power's North America Hotel Guest Satisfaction Study. This designation is the fourth consecutive year the iconic brand has been among the top brands in this category. HRI is the first privately-owned gaming company designated U.S. Best Managed Company by Deloitte Private and The Wall Street Journal for the second year. Hard Rock was also honored as one of Forbes' Best Employers for Women, Diversity and New Grads and a Top Large Employer in the Travel & Leisure, Gaming, and Entertainment Industry. In 2021, Hard Rock Hotels & Casinos received first place ranking in the Casino Gaming Executive Satisfaction Survey conducted by Bristol Associates Inc. and Spectrum Gaming Group for six of the last seven years. For more information on Hard Rock International, visit www.hardrock.com or shop.hardrock.com.